Family ID

Ek parivar, ek pehchaan

Frequently Asked Questions - FAQ

Planning Department
Government of Uttar Pradesh

FAQs

FAMILY ID

1. **What is Family ID?**

   Family ID is a 12 digit unique identification number for a family, which will contain family & it's members details.

2. **Why is Family ID required?**

   The Family ID database also serves as a central repository of family attributes to determine eligibility & extend benefits to the missing beneficiaries.

   Family ID will be a comprehensive, accurate & authenticated database of families residing in the State which can be further utilized by various departments for proactive scheme & service delivery across the State.

3. **Is Family ID mandatory?**

   No, Family ID is voluntary. Families who are availing or intend to avail benefits under schemes run by the government of Uttar Pradesh should register. Others may also opt for Family ID

4. **How to get Family ID if I already have ration card?**

   If you are a ration card holder, you can download your Family ID after registration & Aadhaar authentication.

5. **How to get Family ID if I don't have ration card?**

   If you are not a ration card holder, you need to register & complete the online application process. You can download Family ID after physical verification.

6. **Can I apply for Family ID if I am a single member?**

   Yes, you can apply for Family ID.

7. **Can destitute also apply for a Family ID?**

   Yes, you can apply for Family ID.

APPLICATION PROCESS

8. **How can I enroll in Family ID?**

    Enrollment can be made through 2 channels:
    1. Self Registration- through mobile/desktop
    2. Assisted- through CSCs/Operators

9. **How to get Family ID if I don't remember my Ration Card number?**

    You can download your Family ID after registration through mobile number & Aadhaar authentication of any family member present in a ration card.

10. **How to Register?**

    Follow these steps for registration:
    1. Click on Registration
    2. Enter your name & mobile number
    3. Enter OTP & Captcha
    4. Submit

11. **How to Login?**

    Follow these steps for login:
    1. Click on Login
    2. Enter registered mobile number
    3. Enter OTP & Captcha
    4. Submit

12. **Do I need to upload any document?**

    No, you don't need to upload any document.

13. **What if my Aadhaar linked number is not active?**

    You must visit the nearest Aadhaar Centre or the Post Office to update the mobile number linked to Aadhaar.
    Click here to know your nearest Aadhaar Centre.

14. **Is there a limit on the maximum number of members I can add in my Family?**

    No, there is no limit on the maximum numbers of members in a Family.

15. **Can I save my application & submit it later?**

    Yes, your application details will be saved as draft automatically if you logout and you can continue the application whenever you login again.

16. **Can I apply again if my application gets rejected?**

    Yes, you can apply again.

17. **Whom should I contact in case of any doubt in the application process?**

    Please read the instruction manual properly to understand the application process.

    If there are still any queries, you can call on helpline number – 1076

18. **What should I do if I forget my Family ID?**

    You can retrieve your Family ID by logging in to the Family ID registration portal, with your Aadhaar linked mobile number